

The Tokyo Metropolitan Comprehensive Consumer Center offers consultation services in English, Chinese, and Korean.

Please feel free to contact us if you are a non-Japanese resident experiencing problems with a purchase you have made or an agreement you have entered, etc. as a consumer in Tokyo.

<These services are provided for persons living in, employed in, or studying in Tokyo>

- ① Please phone or come to the center. One of our consultants will connect to an interpreter via telephone to commence the consultation.
- ② If you desire a face-to-face consultation with an interpreter present, please call ahead and make an appointment.

* Please note, we cannot always accommodate your desired appointment date. Also, once made, appointments cannot be cancelled.

Tokyo Metropolitan Comprehensive Consumer Center (Iidabashi)

Tel: 03-3235-1155

Office hours: 09:00 – 17:00 (Mon-Sat)

***We are closed on Sundays, public holidays and over the New Year period (Dec 29 – Jan 03).**

Central Plaza 16F, 1-1, Kaguragashi, Shinjuku-ku, Tokyo

Nearest Station: Iidabashi Station on the JR, Tokyo Metro, and Toei Subway lines

